

Manitoba

Source: <https://www.gov.mb.ca/health/mhsip/out-of-province-coverage.html>

For More Information:

Manitoba Health – Insured Benefits Branch

Telephone 204-786-7303
Toll-free: 1-800-392-1207 x 7303
TDD/TTY: 204-774-8618

E-mail insuredben@gov.mb.ca

Mail Manitoba Health
Insured Benefits Branch
300 Carlton Street
Winnipeg MB R3B 3M9

Out-of-Province

You may be eligible for help with costs related to getting medical care in another province when an appropriate physician (specialist) recommends that you need a necessary, specific medical service (i.e., care or treatment) and that it is not available in Manitoba.

Approval process

If treatment is not available in Manitoba, documentation from a specialist is needed to obtain coverage for out-of-province care:

- the specialist must write a letter to Manitoba Health, and provide certain information about your case;
- Manitoba Health will review the letter from the specialist, and seek an opinion from a medical consultant if necessary;
- After reviewing your case, Manitoba Health will write back to the specialist to approve or deny coverage for out-of-province treatment. You will also receive a copy of this letter.

Out-of-Country

Manitoba Health will pay for care or treatment in the United States only if all Canadian medical resources have been exhausted. In some cases, documentation that you have seen other Canadian specialists may be required before your request for referral outside the country will be considered.

Costs covered outside of Canada

For medical and hospital services provided in the U.S., Manitoba Health will cover:

- Doctor bills, at the same rate a Manitoba doctor would receive for similar services;
- Hospital bills, up to 75 per cent of insured hospital services.

If your costs for medical and hospital services exceed these coverage limits, it is your responsibility to pay the difference, unless you qualify for special assistance based on financial hardship.

Travel Costs

If your out-of-province referral is approved, you may be reimbursed for reasonable transportation costs. Accommodations, meals, taxis, ambulance and other expenses are not covered.

More Information on Travel Subsidies for Out-of-Province Medical Referrals:

<https://www.gov.mb.ca/health/mhsip/out-of-province-coverage.html#section-three>

Escorts

Travel costs for an escort may also be reimbursed if the escort is required for your well-being and safety during travel. If an escort is required, your specialist must notify Manitoba Health by including that information in his or her initial letter of request.

Billing

- Doctor and hospital bills – In most cases, the original doctor bills and hospital bills will be sent directly to Manitoba Health for processing.
- Transportation costs – You must send your original receipts for transportation costs, or a letter requesting mileage reimbursement, to the Out-of-Province Claims Section at Manitoba Health.

If you have already paid a doctor or hospital bill, you must include in your request for reimbursement the original receipt showing the amount you paid. If you do not include a receipt, Manitoba Health will pay the doctor or hospital directly.